# Are you prepared for groundwater flooding?



### Personal checklist

### Know if you're at risk

- Have you checked if you're at risk of flooding?
- Have you signed up to receive free flood warnings?
- Do you know what the Flood Warning codes mean?

### Preparing a flood plan

### **Protecting your property**

- Have you installed flood protection products such as non return valves in your toilets and drains?
- Have you cleaned any pumps and checked they are working?
- Do you have materials to make a sandbag wall, if required?
- Do you know where you can park your car so it's not at flood risk?
- Do you know how you will respond to a flood?
  - Do you have a list of useful numbers including Floodline and your insurance company?
- Do you know how to shut off your gas/electric/water supplies?
- Have you thought how you would keep your pets safe?
- Can you call someone to help you in the event of a flood?

### Prepare a flood kit

- Have you got copies of your insurance documents?
- Do you have a torch, spare batteries, warm waterproof

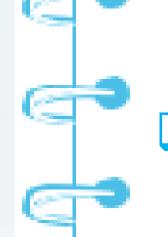
- Are your electrical sockets above flood level?
- Are your personal and valuable items stored above flood level?

### Flood insurance

- Do you have sufficient flood insurance?
- Do you know what information you will need to support a claim?

### **Evacuation**

- Are you aware which roads will stay open in your area during a flood?
- Do you have the number of your



clothing, first aid kit, medication?

Do you have bottled water, food and baby care items, if required? local authority?

Do you know where your local rest centre is?



### Floodline 0345 988 1188

www.gov.uk/flood

## Actions to take:

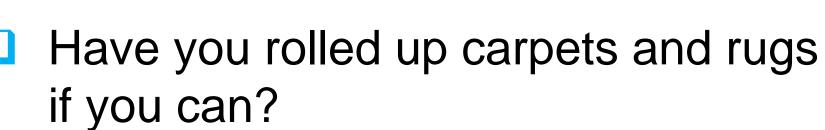


### During a flood

### After a flood



- Are your personal and valuable items stored above flood level?
- Have you moved or raised any furniture and electrical items?



- Have you parked your car away from the flood risk?
- Have you installed any flood

### **Contact your insurance company**

- Don't throw anything away without speaking to them
- Ask questions eg what costs will they cover, will they provide temporary accommodation
- Keep receipts, keep a record of conversations, ensure contractors are suitably qualified
- If you are not insured, contact your Local



protection products eg flood gates, toilet bungs and air brick covers?

- Do you need to build a sandbag wall?
- Have you shut off your gas/electric/water supplies?
- Are your pets somewhere safe?
- Have you called the Environment Agency Incident Hotline to report your property is flooding?
- Do you have access to your emergency kit bag, bottled water, food and baby care items, if required?
- If evacuating your property, can you safely access the rest centre?

### **Ground water flooding**

Have you checked pumps and other flood protection equipment and cleared drains and gullies around your



### **Re-entering your property**

- Only enter once safe to do so and when flood water has subsided
- Wear safe, suitable clothing and take necessary equipment
- Take photos of the damage to show your insurance company
- Mark a line on the wall where the flood water level reached
- Inspect electricity, gas and water supplies and contact your supplier if they are not working

### **Cleaning up**

- Wash and disinfect any hard surfaces, furnishings and belongings
- Throw away any soft furnishings or

Keep up to date
Have you checked @EnvAgencySE and <u>https://flood-warning-information.service.gov.uk</u>

belongings that cannot be thoroughly cleaned or disinfected

Ensure your property is fully dried out using central heating and ventilation, or dehumidifiers

www.gov.uk/flood

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